



Morse and Attenda: helping you create and manage your application ready infrastructure

The management challenge

Today's businesses are constantly looking for ways to cut costs and increase IT efficiencies, and as a result, are looking for improved business processes and stronger IT management. Coupled with intense competition, organisations have had to become more focused, streamlined and IT intensive which has led many of them to look toward outsourcing key areas of their IT systems.

Managing applications and IT infrastructure is an area where the decision to outsource can make a significant difference. By combining Morse's expertise and experience of designing and implementing an application ready infrastructure with Attenda's managed services, you can create an efficient and effective application environment ready to meet your changing needs.

You can combine a mixture of application management, hosting, remote management and remote monitoring to create a highly flexible environment that will provide continuous, reliable access to key systems at a fixed cost and to agreed industry-leading service levels. It also allows in-house IT staff to concentrate on deploying business critical applications and data across the extended enterprise, while having complete confidence that your applications and IT environment are available, scalable and secure.

A powerful partnership

Morse is a leading business and IT consultancy, providing specialist advice to clients in business and IT strategy and executing it for maximum benefit. As a delivery oriented company with focused industry expertise, clients benefit from a powerful blend of management, application and infrastructure consulting skills.

With a strong heritage in helping businesses create and maintain an application ready infrastructure, our depth and breadth of knowledge, excellent vendor relationships and expertise in creating these types of environments for a variety of different organisations means the solutions created are innovative and tailored to meet your business needs. We also work with you to optimise your datacentre to ensure it is performing at its peak and help maximise return on investment.

Having assisted you through the decision making process and the definition of the service requirement, Morse can determine and source the right tools to help monitor and maintain the applications in-house or help decide whether outsourcing is a better solution. If the latter is chosen, Morse will work with Attenda to enable the management of as much or as little of your IT environment as required, whether that is the infrastructure that underpins the IT service delivery, or the common applications that drive the efficiency of the organisation.

Overview – Managed Services

The process

Working together, Morse and Attenda can help determine the most appropriate and effective path to best meet the requirements of your organisation and provide the necessary tools, expertise and advice to ensure that your business can streamline, focus and succeed in today's competitive environment.

By enabling applications to be delivered as a service, Morse and Attenda can take away the pressure of managing applications by providing:

- Technical experience of web enabling applications, market knowledge and understanding of trends
- Assistance with planning, sizing and deploying applications
- Design experience to ensure delivery of a highly resilient service, applications hosted in world-class datacentres
- A secure, connected and highly available environment that is monitored and managed 24x7x365 using an integrated set of advanced management and monitoring tools
- Resources and capability to upgrade easily so that applications maintain capacity and performance
- Joint knowledge and experience that cannot be met by a single partner alone
- A winning combination of trusted partner with a heritage in developing effective IT architectures and industry leading managed service provider
- A single point of contact for support and queries
- Availability of resources from two market leading specialists with a long term commitment to helping clients ensure that IT supports business needs

Delivering a managed solution that meets your business needs

As applications become more complex and intrinsically linked with the organisation, it's no longer enough just to say that the applications hosted in the datacentre are 'always on'. We realise that being able to provide this same level of application access to employees both in and out of the office and allow applications to be accessed anywhere and from any device with reliable performance is crucial in today's business world.

With Morse and Attenda working together, our customers benefit from a highly flexible, scalable and efficient application environment which is ready and able to support changing business needs.



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